



Privacy Notice

www.wallbidbrokers.gr

What data do we collect?

- Information through the use of cookies: for more information please read our [Cookies Policy](#).
- When you contact us via info@wallbid.io: name, email address, any information you include in your message
- When you submit a complaint, we collect the data described in the Complaints Management Policy.

Who is the Data Controller for my data?

- The Data Controller for your personal data is the company under the name "WALLBID Insurance & Reinsurance Brokers Single Member Société Anonyme" (hereinafter the "Company"), having its registered seat at 27B Chaimanta str., Chalandri 15234.

For what purposes is my data used?

- To keep our website secure.
- To contact you after your message.
- To deal with requests/complaints that you communicate to us, based on our legitimate interests and our legal obligation.

Who do you share my data with?

- With Microsoft, so that we can contact you by email.
- With MS Azure, which provides hosting services for the website.
- With Zendesk, which provides record keeping services for requests.

The above companies act as data processors for your data and are bound by strict confidentiality clauses as well as on the processing of your data.

- We may even share your data relating to your insurance policy with the corresponding insurance entity we cooperate with, in order to deal with your request/complaint.

Where is my data stored and for how long is it kept?

- Your data is stored within the European Union, so it is always protected by European legislation.
- We keep your data that we collect via your messages for ten (10) years as from the termination or expiration of our contractual relationship or as from our respond to your message (in case we are not contractually related).
- We retain your data about requests/complaints you send us for five (5) years as from the date they were filed or in case there is a pending litigation with the Company we keep the data until the court decision that will be issued is not subject to any kind of appeal, unless it needs to be retained for a longer period of time or for a legal reason or to comply with a legal obligation.
- For the data we collect through the use of cookies, please check our Cookies Policy.

What rights do I have?

- Ask us to provide you with a copy of the data we keep about you.
- Ask us to correct something if it is wrong.
- Ask us to delete your data.
- Ask us to stop processing or restrict its processing.
- Ask us to send them to another company or organisation by reasonable means.

How can I exercise my rights?

Send an email to the Company's Data Protection Officer at dpo@wallbid.io .

We will respond to you within 30 days of receiving your request.

If you feel that your personal data protection has been violated in any way, you can file a complaint with the Hellenic Data Protection Authority (www.dpa.gr).